



**By the Threads, LLC**

**DBA The Sioux Falls Diamonds Fastpitch Softball Club**

## **Internet Privacy and Refund Policy**

*By the Thread, LLC Internet Privacy and Refund Policy*

Origination Date: September 12, 2013

**General Policy:** By the Threads, LLC provides online registration and payment for events. We value our customers and work to protect the data they share with us online. Refunds for registrations are available in some instances and when allowed, will be stated on the event registration.

**Privacy:** Internet privacy involves the right of personal privacy concerning the storing, repurposing, providing to third parties and displaying of information pertaining to oneself via the Internet. By the Threads, LLC does not use or share your private information with any outside entities.

**Refunds:** When granted, refunds are generated by By the Threads, LLC. By the Threads will, under extenuating circumstances, accept refund appeals. All appeals will be decided at the discretion of the ownership team and can be directed to The Diamonds Fastpitch Softball Club attention: Sandy Delker-Holbert at [sandydh2@gmail.com](mailto:sandydh2@gmail.com). **All appeal decisions made by the ownership team are final.**

**Cancellations:** A cancellation deadline and fee may be established for some events. In this case, paid registrations that are canceled prior to the cancellation date of the event will be refunded their event fee minus the cancellation fee for that event.

**Web Privacy Policy:** We respect the right to privacy of all visitors to the [siouxfalldiamonds.com](http://siouxfalldiamonds.com) website and do not collect information that would personally identify you. We have taken reasonable steps to ensure the integrity and confidentiality of personally identifiable information that you may provide. You should understand, however, that electronic transmissions via the Internet are not necessarily secure from interception, and so we cannot absolutely guarantee the security or confidentiality of such transmissions.

Except for authorized law enforcement investigations or other valid legal processes, we will not share any personally identifiable information we receive from you with any parties outside of the Diamonds organization.

**Newsletters:** We require you to provide an email address to subscribe to our newsletter. If you subscribe, we may also use this email address to send you communications about other events/clinics within the Diamonds organization.

**IP Addresses:** We do not collect the Internet Protocol address (IP) of the computers that access our site.

**Cookies:** We do not collect information about visitors to our site using “cookies.”

**What we provide to third parties:** Nothing. We do not share your personally identifiable information with any third parties. Your information is used only for solicitations and communication from *within* the Diamonds club.

**THESE LEGAL NOTICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**